

Criminal Justice Expert >> Focused on Training and Mentoring

Proactive, dynamic, and experienced Investigator and Criminal Justice Professional with a history of leading by example, training incoming team members, and teaching classes related to firearms and security. Skilled in establishing relationships with diverse audiences, participating in professional development opportunities, and advising team members on best practices.

Selected Highlights

- Currently serving as Director of the National Council of Investigations & Security Services (NCISS)
- Served as Vice President (4 years) of the Professional Association of Wisconsin Licensed Investigators (PAWLI), including operating as the Programs & Training Committee Chairman & Legislative Committee
- Strong expertise in leading, managing, and coaching, including supervising 65+ investigators simultaneously
- Training knowledge, including training new hires as Field Investigators and Special Investigators; in addition, experience as a Law Enforcement Firearms Instructor 2018-
- Licensed Detective in WI, IA, MI, MN, IA, TX, FL. Bail enforcement agent in IA, MI, MN, TX
- Education that includes a M.S. in Criminal Justice Theory, a B.S. in Criminal Justice & Psychology
- Wisconsin Courts - Subject Matter Expert in Firearms

Skills & Qualifications

Training and Mentoring
Effective Communication
Curriculum Development
Tactical Firearms Instruction

Scheduling and Coordination
Interpersonal Skills
Cross-Functional Teamwork
Recruitment and Hiring

Community Engagement
Professional Development
Critical Decision Making
Adaptability and Flexibility

Professional History

BRIGHT LINE INVESTIGATIONS LLC

Chief Investigator, M.S., CIFI

May 6, 2014 – Present

Coordinate surveillance, criminal and civil defense investigations, conduct AOE/COE investigations, interviews, witness searches, and locate subrogation opportunities. Perform skip tracing and missing persons locates, corporate and personal security consulting.

- Deliver firearm instruction – NRA Law Enforcement and USCCA Firearms Courses.
- Complex Criminal & Civil Defense Investigation - Criminal Felony & Major Civil Investigations.
- Wisconsin Courts Recognized Firearms Expert.
- Served as V.P. of the Professional Association of Wisconsin Licensed Investigators (PAWLI) as the Chairman of the Programs and Training Committee September 2020 – April 2024.
- Current Director of the National Council of Investigations & Security Services (NCISS) May 2024 - Present

CONTEGO INVESTIGATIVE SERVICES, INC.

Operations Manager, CIFI

September 2018 – September 2019

Completed SIU files, subrogation files, worker's compensation assignments, and liability surveillance assignments, along with the coordinating the investigator schedules.

- Earned two commendations for excellent investigations that led to evidence of fraudulent claims.
- Spearheaded the hiring process, hiring and training incoming investigators for surveillance and special investigations.
- Certified investigators and bail enforcement agents for the use and carrying of handguns and rifles.
- Communicate regularly with clients, advising them of field results, future plans, and litigation strategy.

SIU Investigator, CIFI

January 2016 – November 2019

Performed surveillance investigations, conducted interviews, located witnesses, and conducted both background and social media investigations, reporting detailed findings to clients. Led by example for incoming hires and investigators, training and mentoring on company policies, along with state and federal requirements.

- During tenure with the organization, successfully managed 65+ full-time investigators.
- Built relationships with a variety of stakeholders including obtaining long-term contracts with two major clients.

PHOTOFAX, INC.

Senior Investigator, CIFI

May 2008 – February 2016

Completed background investigations, activities checks, database searches, and online records searches. Conducted surveillance and special investigations, along with AOE/CEO investigations. Trained, coached, and mentored new investigators, answering questions, offering ideas for improvement, and ensuring alignment with organizational objectives. Earned 50+ commendations.

- Recognized with Investigator of the Year status during 2009 and 2013. In addition, identified as Investigator of the Month for June 2009, August 2013, March 2015, and August 2015.
- During tenure, documented 200+ instances of worker's compensation, liability, and disability fraud.
- Served as a field investigations mentor for two years.

Education

Doctor of Philosophy Candidate – Criminal Justice, Liberty University 2028

Alpha Phi Sigma – Criminal Justice National Honor Society

Master of Science – Criminal Justice Theory, University of Wisconsin-Platteville

Alpha Phi Sigma – Criminal Justice National Honor Society, 3.4 GPA

Bachelor of Arts – Criminal Justice, University of Wisconsin-Parkside

Criminal Justice Internship – Southeastern Wisconsin Police Department – 3rd shift patrol

Bachelor of Science – Psychology, University of Wisconsin-Parkside

Psychology Club Member

Affiliations

Association of Certified Fraud Examiners, ACFE

International Association of Special Investigation Units, IASIU

National Counsel of Investigation and Security Services, NCISS – Current Director

Associated Detectives and Security Agencies of Illinois, ADSAI

Iowa Association of Private Investigators, IAPI

Minnesota Association of Private Investigators, MAPI

Michigan Council of Professional Investigators, MCPI

Professional Association of Wisconsin Licensed Investigators, PAWLI – Past Vice President

References

Dean Gluth – Private Investigator, Private Detective Board Member - Illinois Department of Financial & Professional Regulation (IDFPR) 847-833-0717 dean@infomaxinvestigations.com – 12 years

Thomas Fischer – Private Investigator, Secretary - Professional Association of Wisconsin Licensed Investigators (PAWLI) 414-460-0006 t-fischer@att.net – 12 years

Tim Braatz – Private Investigator, President - Minnesota Association of Private Investigators (MAPI) – 507-273-4747 atpi1@aol.com – 9 years